

5 Year Furniture Care Package

sterling
HOME



GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS

A complete furniture care package to help you really enjoy your furniture

Guardsman Care Package = Protection Plan + Specialist Care Kit ⁺

1. Furniture Protection Plan for peace of mind

A furniture protection plan is there to make sure you really can enjoy your furniture. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



2. Specialist Care Kit

Our specialist care kit has been developed with your furniture in mind. Use it regularly to keep your furniture looking great!



3. Expert technician network

Our network of stain removal and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!



⁺ A protection plan can only be sold as part of a care package, including a specialist care kit. Additional care kits can be purchased separately.



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

We recommend Safeclean for general cleaning. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean
BY GUARDSMAN



What are you covered for?

The dining and living room insurance policy will cover you for individual incidents of accidental staining or accidental damage for 5 years from the date of delivery of the furniture.

STAINING

- ✓ Food and drinks
- ✓ Human and animal bodily fluids
- ✓ Ink, paint or wax
- ✓ Ring marks from cups/glasses
- ✓ Dye transfer (not as a result of a build-up)

DAMAGE

- ✓ Tears and rips
- ✓ Scuffs, scratches and chips
- ✓ Burns
- ✓ Any breakage resulting from a one off incident
- ✓ Unforeseen incidents of bites and chews from pets

STRUCTURAL FAULTS* following the expiry of the manufacturer's guarantee

- ✓ Broken zips
- ✓ Broken or breaking of stitching
- ✓ Broken hinges
- ✓ Table extensions
- ✓ Seams splitting
- ✓ Broken buttons
- ✓ Drawer runners

*A PROTECTION PLAN WILL NOT COVER:

- ✗ General wear and tear of the item
- ✗ Stain or damage which has been allowed to accumulate or worsen
- ✗ Faults which are covered by the manufacturer's warranty
- ✗ Damage caused by perspiration

*This is not an exhaustive list, refer to the full terms & conditions for the complete list. Faults covered by the manufacturer's warranty should be referred to your retailer.

Expert repair service to keep your furniture protected

If we can't fix it, we won't let you down!



The Furniture Protection Plan covers life's little accidents, such as food or drink spills and accidental damage to your furniture. Structural coverage begins from the expiry of the manufacturers guarantee. These must be reported to us each time they happen in accordance with the terms and conditions of your plan.



When accidents happen we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim simply visit our website (guardsman.co.uk) or call our Customer Support Advisors on: 01235 448820.



Wherever possible our network of expert repair technicians and stain removal specialists always try to repair the damage. If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

The legal bit



[You can view the current terms and conditions for this Sterling Furniture Protection Plan at any time.](#)

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the web page which contains the relevant documents. Alternatively visit <https://guardsman.co.uk/sterling-home-useful-documents-page/>

They are important documents which sets out the reasons why this 5 year Furniture Protection Plan is considered suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

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