

5 Year

Furniture Protection Plan



GUARDSMAN
AN AMYNIA COMPANY
FURNITURE PROFESSIONALS

Harvey Norman[®]

Why consider a furniture protection plan?



It covers life's little accidents, such as food or drink spills and accidental damage to your furniture. Structural coverage begins from the expiry of the manufacturers guarantee. These must be reported to us each time they happen, in accordance with the terms and conditions of your plan.



When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our Customer Support Advisors on **01245 448820**.



Wherever possible, our network of expert repair technicians and stain removal specialists always try to repair the damage. If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

We recommend Safeclean for general cleaning. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean®
BY GUARDSMAN

What are you covered for?

The insurance policy will cover you for individual incidents of accidental staining or accidental damage for 5 years from the date of delivery of the furniture.

STAINING

- ✓ Food and drinks
- ✓ Human and animal bodily fluids
- ✓ Ink
- ✓ Unidentifiable stains
- ✓ Dye transfer (not as a result of a build-up)

DAMAGE

- ✓ Tears and rips
- ✓ Scuffs, scratches and chips
- ✓ Burns
- ✓ Any breakage resulting from a one off incident
- ✓ Unforeseen incidents of bites and chews from pets

STRUCTURAL FAULTS* following the expiry of the manufacturer's guarantee

EXTERIORS

- ✓ Broken zips and broken buttons
- ✓ Broken or breaking of stitching
- ✓ Seams splitting

INTERIORS

- ✓ Excessive loss of resilience to foam seat cushions

OPTIONAL EXTRAS* following the expiry of the manufacturer's guarantee

MECHANISMS COVER

If you are purchasing motion furniture, you can also purchase an additional mechanisms cover which includes:

- ✓ Breaking or bending of the recliner or headrest mechanisms
- ✓ Failure of the recliner motor
- ✓ Cabling and transformer issues
- ✓ Handle or switch failure

TECHNOLOGY COVER

If you are purchasing furniture with technology features, you can also purchase an additional technology cover which includes:

- ✓ USB failure in intended use
- ✓ Any type of charger including hidden charging mats
- ✓ Heated or cooling seats
- ✓ Cup holders
- ✓ Heating or cooling appliances
- ✓ Fridges in the arms of the furniture
- ✓ Speakers

*These options cover for failure following the manufacturer's guarantee. They are ONLY available when purchased in conjunction with a Guardsman 5 year fabric, leather, dining, bedroom or carpet plan.

Interior, exterior, mechanisms and technology plans coverage begins from the expiry of the manufacturer's guarantee .

**A PROTECTION PLAN WILL NOT COVER:

- ✗ General wear and tear of the item
- ✗ Stain or damage which has been allowed to accumulate or worsen
- ✗ Faults which are covered by the manufacturer's warranty
- ✗ Damage caused by perspiration

** Refers to all plans. This is not an exhaustive list, refer to the full terms & conditions for the complete list. Faults covered by the manufacturer's warranty should be referred to your retailer.

The legal bit



SCAN ME

You can view the current terms and conditions for this Guardsman Stains & Accidental Damage Furniture Protection Plan at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant document. Alternatively visit <https://guardsman.co.uk/harvey-norman-useful-documents-page/>

They are important documents which set out the reasons why this 5 year Furniture Protection Plan is considered suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

Guardsman Industries Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Registration number 311766.

