

5 Year Carpet Protection Plan



GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS

Why consider a carpet protection plan?



It covers life's little accidents, such as food or drink spills and accidental damage to your carpet. These need to be reported to us each time they happen, in accordance with the terms and conditions of your plan.



When accidents happen, we have a team of trained experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre on 0345 128 1240.



Wherever possible, our network of expert stain removal specialists and repair technicians will always try to remove the stain or repair the damage. If a repair isn't possible, we will source a replacement carpet.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement carpet up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your carpet or £15,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

We recommend Safeclean for general cleaning. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean
by GUARDSMAN

What are you covered for?

We'll cover you for singular accidents that happen to your carpet that result in damage or staining.

Singular incidents of accidental staining examples include...

- ✓ **Drinks** such as red wine or coffee
- ✓ **Food** such as curry or pizza
- ✓ **Human & animal bodily fluids** such as blood or vomit
- ✓ **Ink** such as ballpoint pen, felt tip or permanent marker
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Paint**
- ✓ **Make-up and toiletries**
- ✓ **Dye transfer** from jeans or newspaper (not as a result of a build-up)
- ✓ **Oil based stains** such as grease or tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Acidic liquids** such as vinegar and lemon juice

Accidental damage examples include ...

- ✓ **Tears and rips** caused by shoe or boot heels
- ✓ **Burns** caused by cigarettes or sparks from a fireplace

We do not cover for[†]:

- ✗ General cleaning or inappropriate use of products such as baby wipes or cleaning wipes
- ✗ Wear and tear such as an accumulation of multiple stains / damage to multiple areas
- ✗ Colour change
- ✗ Damage to the underlay
- ✗ Fitting costs
- ✗ Faults which are covered by the manufacturer's own warranty

[†]This is not an exhaustive list, refer to the full terms and conditions for the complete list. Faults covered by the manufacturer's own warranty should be referred to your retailer.



The legal bit



You can view the current terms and conditions for this Guardsman Stains & Accidental Damage Carpet Protection Plan at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Carpet Protection Plan is suitable for your particular needs, objectives and circumstances.

This Carpet Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

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