# FISHPOOLS

FURNITURE EXPERTS SINCE 1899

5 Year

Furniture Care Package



Accidents happen, but relax, we've got you covered



# A complete care package to help you really enjoy your bedroom

### Guardsman Care Package = Protection Plan + Mattress Protector<sup>+</sup>



# 1. Bedroom Protection Plan for peace of mind

A protection plan is there to make sure you can really enjoy your new bedroom furniture. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



#### 2. Mattress Protector

A mattress protector will prevent stains and keep your mattress free from dust mites. Luckily for you, as well as the protection plan you will also be given a Guardsman mattress protector making it a complete care package for your new bed.





#### 3. Expert Technician Network

Our network of stain removal and repair technicians are the best

in the industry and will always aim to repair the damage on their first visit!



A protection plan can only be sold as part of a care package including a mattress protector.

Additional mattress protectors can be purchased separately.

## What are you covered for?

We'll cover you for singular accidents that happen to your bedroom furniture that result in damage or staining.

#### **Bedroom Plan**

### Staining and damage...

- ✓ Food & drinks
- ✓ Human and animal bodily fluids
- ✓ Ring marks
- Make-up and toiletries
- ✓ Dye transfer (not as a result of a build-up)
- Oil based stains
- ✓ Adhesives and glues
- ✓ Bleaches and other household cleaning products
- ✓ Acidic liquids
- ✓ Rips. scratches or chips or burns
- ✓ Pet scratches (not as a result of a build-up)
- ✓ Broken glass

### Structural faults\* following the manufacturer's guarantee

#### **EXTERIORS**

- ✓ Broken slats
- Drawer runners
- ✓ Door hinges
- ✓ Pistons in ottomans

#### **MECHANISMS COVER**

- Breaking or bending of mechanisms
- Motor, cabling and transformer
- ✓ Handle or switch

Recliner lift/rise mechanisms`

#### Our plans do not cover\*...

- General cleaning
- × Odours
- Damage to the mattress (if a Guardsman approved mattress protector is not in use)
- X Damage caused by perspiration
- ★ Faults which are covered by the manufacturer's own warranty
- X Stain or damage which has been allowed to accumulate or worsen

<sup>\*</sup> This is not an exhaustive list, refer to the full terms and conditions for the complete list. Faults covered by the manufacturer's warranty should be referred to your retailer.



# A healthier good night's sleep

We lose around a pint of water in perspiration whilst in bed, which can be absorbed into the mattress if a protector is not in use. This becomes a perfect breeding ground for bacteria and mold, leading to dust mite infestation.

That's why it's so important to care for your mattress and use a protector!

# Guardsman Mattress Protectors have the following benefits:



#### Stay healthier

Effective in helping to reduce dust mites and bacteria from breeding inside the mattress, the common cause of asthma, eczema and rhinitis.



#### Prevent spills and stains

Waterproof membrane which allows heat and moisture out and stops liquid seeping in.



#### Machine washable

Machine washable and suitable for tumble or line drying.

### Choosing the right protector for you:



**Natural:** boasting a silky smooth lyocell fiber bringing effortless comfort. It's 100% organic and manufactured using environmentally friendly processes.



**Luxury**: reversible; with a super-soft and cosy fleece one side, and microfibre quilting on the other to draw away moisture for added comfort.



## If we can't fix it, we won't let you down!



It covers life's little accidents, such as food or drink spills and accidental damage to your bedroom furniture. Exterior, motion and technology coverage begins from the expiry of the manufacturers guarantee. These must be reported to us each time they happen in accordance with the terms and conditions of your plan.



When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our Customer Support Advisors on 01235 448820.



Wherever possible our network of expert repair technicians and stain removal specialists always try to repair the damage.

If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

You can view the current terms and conditions for this Fishpools Bedroom protection plan at any time.



SCAN ME

Simply open the camera on your smartphone and hover over the QR image. This will then bring up a link that will take you to the web page which contains the relevant document. Alternatively visit https://guardsman.co.uk/fishpools-useful-documents-page/

They are important documents which set out the reasons why this 5 year Bedroom Protection Plan is considered suitable for your particular needs, objectives and circumstances.

This Bedroom Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

Guardsman Industries Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Registration number 311766.

A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day to day care is down to you.

Visit www.safeclean. co.uk to find your local technician and obtain a free quotation.

