

FURNITURE CARE PACKAGE

3 OR 5 YEAR



GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS

IN PARTNERSHIP WITH

CareCo

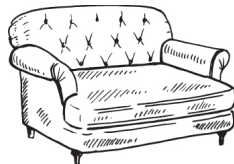
A complete furniture care package to help you really enjoy your furniture

Guardsman Care Package = Protection Plan + Specialist Care Kit*

1. Furniture Protection Plan for peace of mind

A furniture protection plan is there to make sure you really can enjoy your furniture.

It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



2. Specialist Care Kit *

Our specialist care kit has been developed with your furniture in mind. Use it regularly to keep your furniture looking great!

**A Protection Plan can only be sold as part of a care package including a specialist kit. Additional care kits can be purchased separately.*



3. Expert technician network

Our network of stain removal and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

We recommend Safeclean for general cleaning.

Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean®
BY GUARDSMAN

What are you covered for?

Use the table below which shows what your furniture will be covered for

Accidental Stains – as a result of a one - off incident		Plus	Platinum
Food and drinks		●	●
Human and animal bodily fluids		●	●
Unidentifiable stains		●	●
Dye transfer (not as a result of a build-up)		●	●
Odours as a result of staining		●	●
Accidental Damage – as a result of a one - off incident			
Scuffs, scratches, rips and burns		●	●
Accidental damage to frames		●	●
Unforeseen incidents of bites , scratches and chews from pets		●	●
Accidental damage to zips, buttons and seams		●	●
Structural Faults* – following the expiry of the manufacturers guarantee			
Exteriors	Broken or breaking of stitching		●
	Seams splitting		●
	Broken buttons or zips		●
	Peeling leather - as a result of a manufacturing fault		●
interiors	Faults with frames and springs		●
	Excessive loss of resilience to foam seat cushions		●
Additional extras* following the expiry of the manufacturers guarantee			
Mechanisms:			
If you are purchasing motion furniture, you will also benefit from mechanisms cover which includes:			
Breaking or bending of the recliner or headrest mechanisms			●
Failure of the recliner motor			●
Cabling and transformer issues			●
Handle or switch failure			●
Swivel mechanism			●
Sofa bed mechanism			●
Technology:			
If you're purchasing furniture with technology features, you will benefit from technology cover which includes:			
USB (failure in intended use)			●
Any type of charger including hidden charging mats			●
Cup holders			●

*These options cover for failure following the manufacturer's guarantee. They are ONLY available when purchased in conjunction with a Guardsman 3 or 5 year plan. Interior, exterior, mechanisms and technology plan coverage begins from the expiry of the manufacturer's guarantee.

A protection plan will not cover**	
General wear and tear of the item	Stain or damage which has been allowed to accumulate
Faults covered by the manufacturer's warranty	Damage caused by perspiration

** Refers to all plans. This is not an exhaustive list, refer to the full terms & conditions for the complete list.
Faults covered by the manufacturer's warranty should be referred to your retailer.

Expert repair service to keep your furniture protected

If we can't fix it, we won't let you down!



A Furniture Protection Plan covers life's little accidents, such as food or drink spills and accidental damage to your furniture. Interior, exterior, motion and electronic coverage begins from the expiry of the manufacturers guarantee. These must be reported to us each time they happen, in accordance with the terms and conditions of your plan.



When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (hub.guardsman.co.uk) or call our Customer Support Advisors on **01235 448820**.



Wherever possible our network of expert repair technicians and stain removal specialists always try to repair the damage. If a repair isn't possible, we will source new parts for you, or if parts are not available, replacement item.



Claim for as many incidents as you need over 3 or 5 years (depending on the plan you choose). You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

The legal bit

You can view the current terms and conditions for this CareCo furniture protection plan at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the web page which contains the relevant documents. Alternatively visit:

www.guardsman.co.uk/careco-useful-documents-page

There are important documents which set out the reasons why this 3 or 5 year Furniture Protection Plan is suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 3 or 5 years.



Guardsman Industries Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Registration Number 311766.

Guardsman

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