

FISHPOOLS

FURNITURE EXPERTS SINCE 1899

5 Year Furniture Care Package



Accidents happen,
but relax, we've got you covered.

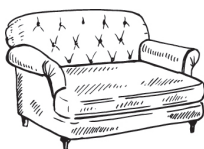


GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS



A complete furniture care package to help you really enjoy your furniture

Guardsman Care Package = Protection Plan + Specialist Care Kit⁺



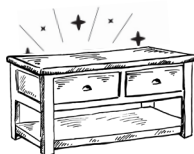
1. Furniture Protection Plan for peace of mind

A furniture protection plan is there to make sure you really can enjoy your furniture. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



2. Specialist Care Kit

Our specialist care kit has been developed with your furniture in mind. Use it regularly to keep your furniture looking great!



3. Expert technician network

Our network of stain removal and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!



⁺ A Protection Plan can only be sold as part of a care package including a specialist kit. Additional kits can be purchased separately.

What are you

The insurance policy will cover you for individual
from the date of deliv

Sofa, chair, dining and living furniture plan

Staining and damage...

- ✓ Food & drinks
- ✓ Ink, paint or wax
- ✓ Ring marks
- ✓ Make-up and toiletries
- ✓ Dye transfer (not as a result of a build-up)
- ✓ Oil based stains
- ✓ Adhesives and glues
- ✓ Bleaches and other household cleaning products
- ✓ Acidic liquids
- ✓ Rips, scratches or chips or burns
- ✓ Pet scratches
- ✓ Broken glass

Structural faults* following the manufacturer's guarantee

EXTERIORS

- ✓ Broken zips
- ✓ Broken or breaking of stitching
- ✓ Seams splitting and broken buttons
- ✓ Peeling of the finish on solid wood, vinly or veneered furniture

INTERIORS

- ✓ Excessive loss of resilience to foam seat cushions
- ✓ Frames
- ✓ Springs

We do not c

- ✗ General wear and tear of the item
- ✗ Stain or damage which has been allowed to accumulate or worsen

*This is not an exhaustive list, refer to the full terms and conditions for the complete list. Faults covered

Are you covered for?

Individual incidents of accidental damage for 5 years
from the date of delivery of the furniture.

Optional Extras

Mechanisms cover* following the manufacturer's guarantee

If you are purchasing motion furniture, e.g. sofa bed you can also purchase an additional mechanisms cover which includes:

- ✓ Breaking or bending of the recliner or headrest mechanisms
- ✓ Failure of the recliner motor
- ✓ Cabling and transformer issues
- ✓ Handle or switch failure
- ✓ Swivel mechanism
- ✓ Sofa bed mechanism

Technology cover* following the manufacturer's guarantee

If you are purchasing furniture with technology features, you can also purchase an additional technology cover which includes

- ✓ USB failure in intended use
- ✓ Any type of charger including hidden charging mats
- ✓ Heated or cooling appliances
- ✓ Cup holders
- ✓ Fridges in the arms of the furniture
- ✓ Speakers

Not covered for*:

- ✗ **Damage caused by perspiration**
- ✗ **Faults which are covered by the manufacturer's warranty**

Damage covered by the manufacturer's own warranty should be referred to your retailer



If we can't fix it, we won't let you down!



It covers life's little accidents, such as food or drink spills and accidental damage to your furniture. Interior, exterior, motion and technology coverage begins from the expiry of the manufacturers guarantee. These must be reported to us each time they happen in accordance with the terms and conditions of your plan.



When accidents happen we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our Customer Support Advisors on 01235 448820.



Wherever possible our network of expert repair technicians and stain removal specialists always try to repair the damage. If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

The legal bit

You can view the current terms and conditions for this Fishpools Furniture Protection Plan at any time.




Simply open the camera on your smartphone and hover over the QR image. This will then bring up a link that will take you to the web page which contains the relevant document. Alternatively visit <https://guardsman.co.uk/fishpools-useful-documents-page/>

They are important documents which set out the reasons why this 5 year Furniture Protection Plan is suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

**Guardsman Industries Limited is authorised and regulated by the
Financial Conduct Authority.
Financial Services Registration number 311766**



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day to day care is down to you.

Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean[®]
BY  **GUARDSMAN**