

## Furniture Care Technician

### Overall Information:

As the market leader in the furniture care and repair industry, Guardsman is always keen to find skilled independent repair technicians to join our growing network across the UK and Republic of Ireland.

Using our 100+ year heritage of craftsmanship, we service over 2000 furniture repair claims each month, alongside our innovative one-off in-home repair service and Guardsman Business to Business. We work with fabric and leather upholstery, dining and cabinet furniture and beds.

We are passionate about continually evolving the expertise of our network so we offer you regular opportunities to attend training courses to refresh and learn new skills. These are provided by our own in-house Technical Manager as well as our global supply partners who are all leaders in their specialist field.

### Role Purpose:

To provide expert furniture repairs and inspections in our consumers' homes through a professional, efficient and friendly service.

### Core requirements:

- Complete repairs or inspections as requested in consumer's homes to a high standard
- Determine the cause or type of damage and recommend a resolution
- Provide accurate written reports
- Adhere to agreed deadlines
- Provide a friendly and professional service to consumers, positively representing the Guardsman brand
- Maintain a well presented, professional appearance

### Experience and skills required:

- To have completed a 5 year apprenticeship in a furniture repair trade
- Able to provide SMART cosmetic repair skills in leather & vinyl repair and cabinet restoration
- Experience in motion/recliner furniture repairs
- Experience in bed inspections and repairs
- Excellent analytical, diagnostic and report writing skills
- Good basic IT knowledge
- Strong customer service and communication skills
- Availability of your own warehouse/workshop for repairs which require uplift is not essential but would be advantageous.

**For more information contact: [will.taylor@guardsman.co.uk](mailto:will.taylor@guardsman.co.uk)**